



Naugatuck Valley Cardiovascular Associates
George V. Antonopoulos, M.D. Andrew Thorp, M.D.
1625 Straits Turnpike, Suite 209, Middlebury, CT 06762
Toll Free: 866-621-NVCA (6822) Fax: 203-758-9400

205 So. Main St.
Thomaston, CT 06787

464 Wolcott Rd.
Wolcott, CT 06716



Welcome to our practice!

Our staff is pleased to assist you in any way that we can and to try to accommodate your scheduling needs.

Cancellations

We make every effort to fit patients in quickly. To help us do so, please be sure to contact our office 24 hours in advance, if you cannot make your appointment so we can fit someone else in. **There is a \$100.00 cancellation fee if you do not give 24 hours notice for office visits and \$100.00 cancellation fee for nuclear stress test and monitoring or monitors.**

Emergencies

Our office provides on call service for emergencies for our established patients, 24 hours a day, 7 days a week. Please call our regular business line 203-758-9100 or 866-621-6822 (toll free).

Insurance

Before your visit, please be sure to check with your insurance company to make sure you have all of your information with you at the time of your appointment. You will be asked to present your insurance card, and if your insurance requires an authorization, we must have that prior to your appointment.

We are a provider for many insurance plans and our physicians will be listed in your group's provider list if we participate in your plan. We will bill your insurance directly and receive payment directly from them.

Payment

We expect payment of any applicable deductibles, co-payments or co-insurance amounts at the time of service. Specific coverage questions should be directed to your insurance company (the phone number is on your insurance card). **Any services that your insurance does not cover are your responsibility.**

If we are not a participating provider for your insurance plan, we will bill your insurance directly if you have provided us with complete information to do so; **however, payment in full is expected at time of service**

If you do not have insurance, payment is expected at time of service. We accept Visa, MasterCard, Discover and American Express for your convenience. If you are unable to pay for necessary medical care, you may be eligible for financial assistance. It is your responsibility to inform us of this prior to your visit. One of our billing staff will assist you in determining if you are eligible for discounted services.

Referrals are the patients' responsibility, and must be submitted to Naugatuck Valley Cardiovascular Associates by the patient and/or the Primary Care Physician's office for treatment at, or prior to, the visit. If you do not have the referral, your visit may be rescheduled, or you may be financially responsible.

If the patient is a minor (18 years and younger), the parent or guardian must sign any paperwork. If an adult does not accompany the minor he/she must present a note upon each visit authorizing treatment signed by their legal guardian. In addition the minor will be responsible for any payment due at time of service, and bringing the necessary referrals and insurance card(s).

Business hours are 8:30 A.M. through 4:30 P.M. Monday through Friday. If you reach our voice mail, please leave a detailed message and we will return your call as soon as possible. Our answering service is also available after business hours.

Thank you for choosing Naugatuck Valley Cardiovascular Associates!